



All Smiles: Pediatric & Adolescent Dentistry offices automate time and attendance management with Lathem's PayClock® Online

Overview

While each dental practice is unique in its own way, some things are consistent: a team of dedicated professionals focused on dental health, bustling around the office busily tending to their patients. This is far from the typical desk-job environment, and Minnesota-based Pediatric & Adolescent Dentistry is no exception.

This dentistry practice employs a variety of professionals ranging from clerical employees who administer the office operations, to the dental assistants working on children's teeth all day.

Business Challenge

As Practice Manager, Jason Dudley oversees accounting, finance, HR, marketing, advertising and building maintenance for the team. The practice's 20 employees are split between two offices, so Dudley had to spend a lot of his time traveling to and from both offices just to manage employee time records and process payroll. He was in need of a streamlined, centralized system that would make it easy to track employee time and process payroll for this multi-office and multi-faceted dental practice.

To record their time, the 20 employees were punching in and out on a mechanical time clock with paper time cards. Often employees would miss punching in or out or punch in multiple times by mistake, making it hard for Dudley to verify the actual hours employees worked. Processing payroll at the end of each pay period was stressful and time consuming for him.

Business Solution

To remedy this situation, Dudley looked for a new time and attendance system that could support the

various staff positions and multiple locations while enabling employees to better manage their time entries. He found the solution in Lathem's cloud-based PayClock Online time and attendance system.

Results

PayClock Online has reduced time, stress and inefficiencies for Dudley. Because the solution is online, he is able to better manage payroll for the practice from both offices, or even from his home or while he's traveling for work.

Said Dudley: "PayClock Online works very well for everyone. It makes it very easy to manage employees in a satellite office. And it puts the responsibility on the employees to keep up with their hours worked. Employees like it because they can see their own time, print it out if they want, and compare it to their paycheck at the end of each pay period."

Using PayClock Online, employees now record their hours worked by clocking in and out on a designated computer in each office. Dudley customized the system so all employees can clock in and out from this one central computer and then view their time records in real-time, without being able to edit the entries.

Pediatric & Adolescent Dentistry can now manage employee time and attendance much faster and more efficiently. And because PayClock Online has significantly reduced the time it takes to process employee payroll, Dudley can better focus on many other office management responsibilities.

"We're a specialty office in the way we do things and the number of children we see as patients every day," he said. "PayClock Online works for us."

Benefits

Lathem's PayClock Online offers key advantages in managing time and attendance:

- Employees can clock in and out from computers, mobile devices and Lathem time clocks
- Hosted on the web, so no software to install or maintain by the customer
- Supports multiple locations and users
- Integrates with popular payroll software systems
- Employees have fast and convenient web-based access to review their time card information

PayClock Online

HEALTHCARE

Time & Attendance System for Healthcare

PayClock Online lets employees clock in and out with smartphones, PCs, laptop computers, mobile devices or with a variety of Lathem time clocks

About Lathem
Headquartered in Atlanta, Georgia, Lathem is the leading provider of durable and affordable timekeeping products for small business. Founded in 1919, Lathem remains a family-owned and operated US manufacturer. More than 1 million small businesses worldwide use a Lathem solution every day to help manage their business, including cloud-based time and attendance systems, wall clocks, and biometric and mechanical time clocks. In celebration of Lathem's 95th anniversary, the company has launched a year-long sales event that makes it easier for small businesses to upgrade to the latest technology in employee time and attendance management to improve productivity and streamline the payroll process.
www.lathem.com

SUCCESS STORY



PEDIATRIC AND ADOLESCENT DENTISTRY

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Jason Dudley
Practice Manager
Pediatric & Adolescent Dentistry