



# Holiday Inn Express “Stays Smart” with PayClock Online Cloud-based Time and Attendance Solution

## Overview

Like most hotel general managers, the Holiday Inn Express GM in Tavares, Florida, is busy juggling multiple properties. His 27 employees work various hours around the clock. To better manage time and attendance in an industry that is always “on,” this general manager chose Lathem’s PayClock Online time and attendance system to meet the hotel’s workforce management demands and keep business running smoothly.

## Business Challenge

As general manager of several hotel properties, Michael Vassell is always on the go, traveling, working from home, and sometimes in the office.

In the past, he would get a call from an employee about a discrepancy in hours, or an inquiry about time off, and he would make a note and address it when he returned to the hotel location. This resulted in inefficiency and errors.

Vassell needed a solution that offered the flexibility of managing employee time and payroll information remotely and quickly, whenever and wherever he was located. When he heard about the cloud-based PayClock Online solution that allows users to access and manage employee time, anywhere and anytime, he was enthusiastic about the advantages.

## Business Solution

Lathem’s PayClock Online enables Vassell to manage time and attendance for his employees at his convenience. Regardless of where he’s located, he can now access employee time records and information at any time, day or night, make changes, resolve issues and integrate this data into his payroll system.

## Business Solution

Because the web-based PayClock Online software works seamlessly with their existing Lathem PC60 time clock, this general manager doesn’t have to deal with outdated magnetic swipe cards that break easily and are expensive to replace.

Employees wave their proximity ID badges in front of the PC60 time clock and immediately their time is entered into the centralized system. In real-time, Vassell sees who clocks in and out and from which location.

“Employees love it,” Vassell shared. “The system tells them how many hours they’ve accumulated to date, and if there’s a discrepancy, it can be resolved early. All sides are happy.”

PayClock Online also comes with free setup and live customer support as part of Lathem’s 6-Point Assurance Program™.

“I’ve seen other products, but they’re not up to the standard of PayClock Online,” Vassell said. “Once I found out I could process payroll online, I never looked back. It’s perfect for what I need.”

## Results

Lathem’s PayClock Online offers key advantages in managing time and attendance:

- Cloud-based: data is available anytime, anywhere on a web-enabled PC, Mac or mobile device
- No software to install or maintain by the customer
- Businesses can pay by the month and only for the employees actively tracking their time
- Supports multiple locations and users
- Integrates with popular payroll software systems
- Employees have fast and convenient web-based access to review their time card information
- Two editions available to fit an organization’s specific needs: Standard or Enterprise
- Businesses can choose from a variety of methods to record employees’ time, including Lathem’s time clocks, PCs, tablets, or smart phones.

**PayClock Online**

Manage Time & Attendance. Anytime. Anywhere.

PayClock Online works with a variety of Lathem time clocks

**PayClock Online Compatible**

### About Lathem

Headquartered in Atlanta, Ga., Lathem is the world’s leading provider of durable and affordable time and attendance products for small business. Founded in 1919, Lathem remains a family-owned and operated US manufacturer. More than 400,000 companies worldwide use a Lathem time clock solution every day to help manage their business. Lathem’s commitment to high quality manufacturing and customer satisfaction is reflected through its industry leading 6-Point Assurance Program™ that provides customers with unique benefits, including free set-up and installation and time clock system trade-ups. More information about Lathem can be found online at [www.lathem.com](http://www.lathem.com).

## SUCCESS STORY



“PayClock Online is perfect for managing multiple properties. There are so many advantages for a hotel manager. It’s excellent.”

Michael Vassell  
General Manager  
Holiday Inn Express Tavares, FL