



www.lathem.com

Warranty Period by Product

All Lathem products are warranted against defects in materials and workmanship. See General Warranty Information for Lathem Products or refer to the warranty listed in the User's Guide for the specific product.

Product	Warranty Period
Mechanical Clocks	1 Year
Electronic (E Series clocks)	1 Year
Payclock Terminals	1 Year
Touchstation Readers	1 Year
Door Locks	1 Year
Signal Controls	1 Year
Master Controls	1 Year
Wall Clocks	1 Year
All Software (Media Only)	30 Days
Motors	30 Days (when purchased as part)
Parts	30 Days
Circuit Boards / Displays	90 Days (when purchased as part)
Refurbished Products & Factory Service	6 Months

Restocking Fees

Period from Purchase	Unused	Used
0 - 60 Days	15%	15%
61 - 90 Days	15%	30%
91-120 Days	15%	No Credit
121 Days - 6 Months	No Credit	No Credit

Returned product(s) will be accepted at Lathem only with approved RMA number. Call our RMA department at 800-241-4990 for RMA #, return instructions & approved credit amount.