



A Case Study: Morrette's King Steak House

Morrettes King Steak House in Schenectady, NY, a family restaurant since 1947, was looking for a low-cost, easy-to-use automated timekeeping system for its 16 employees. The company was using time sheets, but data entry was becoming burdensome and error-prone. Lathem's biometric TouchStation Time & Attendance System was the solution.

Problem:

Morrettes had been using time sheets for its time and attendance needs, according to Morrettes president and owner David Pasquariello. Reading time sheets and data input were laborious and prone to human error, he said. Hours were overlooked or added and sometimes employees inadvertently entered their hours on the wrong days. These problems led to an increased workload to correct the situation. Pasquariello researched time management systems on the Internet and found Lathem's web site (www.lathem.com). He signed up to become a beta tester for TouchStation.

Solution:

Labor is a significant portion of any company's budget and to be able to manage it effectively, a manager or owner must be able control it. Pasquariello chose TouchStation because it eliminated human error and avoided employee buddy punching, providing more control over labor management costs. Honesty and honor are qualities we desire for our employees, but having the biometric TouchStation eliminates any temptations that may surface without implying distrust and eroding employee morale, he said.

TouchStation attaches to a computer and comes with Lathem's PayClock EZ software that automatically calculates worked hours including overtime, tracks sick and vacation time, and provides 22 standard time and labor reports. The system will export hours directly to most major payroll providers including ADP and PayChex. It also offers seamless integration with the latest QuickBooks accounting products for a complete touch-to-paycheck solution. An optional remote finger sensor, allows employees to clock in and out at their own computers across a local area network.

Biometrics appears to be the ultimate solution to problems with existing time management tools, Pasquariello said. The TouchStation system is intuitive and very easy to use, and I would expect it to pay for itself over the course of the first years service. The rest is money in your pocket.