



BY LATHEM

Old-School Meets New-School: 50s-Style Drive-In Restaurant Uses Lathem's Most Advanced System to Track Employee Time and Attendance



Overview

A popular, quick-service fast food restaurant in the Inland Northwest, Zip's Drive-In in Spokane, Wash., serves up classic American fare with speedy, yet old-fashioned service. Its 25 employees provide customers a quick meal at a fair price. Speed and affordability are qualities valued at Zip's. For this reason and others, they chose Lathem's FaceIN solution, the most advanced time and attendance system on the market.

Business Challenge

Zip's wanted a product that didn't need to be connected to a computer in the manager's office and didn't require touching.

"We wanted to keep our employees from having to come in and out of the administrative office when they needed to punch in and out," said Amy Costello, owner, Zip's Drive-In. "We wanted something that would help keep them at their posts, and FaceIN allows them to do so."

Restaurants also are concerned with hygiene and food contamination, and Zip's liked that FaceIN lets employees clock in with their face, without having to touch the device.

Business Solution

Lathem's FaceIN face recognition device uses a two-camera system to recognize employees' facial features.

FaceIN allows employees to simply look into the terminal to be identified, clocked in/out or admitted into secure locations.

It's a fast, reliable and foolproof way for businesses to track employee time and attendance and manage access control.

This new, high-tech method also eliminates "buddy punching," when employees clock in and out for each other, and the need for time cards and badges.

The system includes powerful desktop software for editing, running reports and exporting to popular payroll software including QuickBooks.

Results

FaceIN is a stand-alone system that is fast, accurate and entirely hands-free.

Lathem's FaceIN™ system offers several advantages over fingerprint readers and other clock systems:

- Registered employee just shows his/her face to be verified, eliminating need for badges, keys or pin numbers.
- Faster and more reliable than fingerprint readers: matches employee faces in seconds.
- Uses dual camera 3D facial measurements, which eliminates the chance of fraud using 2D images.
- Eliminates buddy punching.
- Hands-free access allows employees to simply look and go without spreading germs via touch.
- Operates as a stand-alone unit with no need for a computer.
- Allows for up to 500 users.

"Lathem is a great company, and I highly recommend that other quick-service businesses make the switch to FaceIN," Costello said.

Costello's husband, Phil, saw how well the system worked and implemented it at another restaurant, the Stop N Go Family Drive In.

"I saw how well FaceIN works for the Spokane Zip's restaurant, and how efficient it makes labor management," said Phil. "It was an easy decision to switch to FaceIN."

SUCCESS STORY

Zip's Drive-In

SOLUTION

Lathem FaceIN™ FR700



About Lathem

Headquartered in Atlanta, Georgia, Lathem is one of the world's leading designers and manufacturers of time, labor and security products for business. The company specializes in three primary lines of business: time and attendance products, synchronized clock systems, and small business security solutions. Founded in 1919, Lathem remains a family-owned and operated US manufacturer. More than 300,000 companies worldwide use a Lathem product every day to help manage their business. More information can be found online at www.lathem.com.

"FaceIN saves on labor costs by allowing employees to clock in and out as needed," said Amy Costello, owner, Zip's Drive-In. "I highly recommend that other quick-service businesses make the switch to FaceIN."

