



# NIC Law Enforcement Supply Manages Employee Time & Attendance and Processes Payroll from Anywhere with Lathem's Cloud-based PayClock® Online

## Overview

NIC Law Enforcement Supply, which provides identification and specialty products for the law enforcement industry, was recently faced with the challenge of moving its entire business cross-state from Louisiana to New Mexico. Serving thousands of customers in more than 200 countries, this catalog company relies on 24/7 technology, so uprooting the business posed significant risks to its profitability.

NIC was searching for a solution that could keep up with the administrative functions of time-keeping and payroll while the company was in transition, and then once the move was complete, continue to seamlessly support the company's remote workforce. NIC chose Lathem's PayClock Online to keep the back office running without a bump in the road.

## Business Challenge

When NIC was planning the big move, the last piece of the puzzle was a time and attendance management tool that wasn't linked to a physical location.

Charles Tooraen, operations manager at NIC, said, "We can work from anywhere so we need management tools that can keep up with our remote workforce. Paper time cards and swipe cards were just not working for our business."

## Business Solution

Cloud-based PayClock Online effectively supports NIC's business model. Tooraen doesn't even use a time clock anymore. Employees can now quickly

and easily clock in and out from their own computers with an Internet connection. There is no software to install.

Tooraen shared, "PayClock Online's best feature is that we can be mobile and log our hours from wherever we are. This enables our staff to be working with customers, filling orders and making money, rather than spending time on administrative tasks."

NIC's employees have full access to their time records, too. Tooraen chose to give his employees this access to reduce back office time. Companies using PayClock Online have the option to grant employees as little or much accessibility to time and attendance data within the software as they choose.

Processing payroll becomes a whole lot easier, too.

"We like that we don't need to be in an office to complete payroll," Tooraen added. "I processed payroll in an RV while camping with my family."

Tooraen uses the mobile access option of PayClock Online, which allows him to manage payroll from his smart phone or tablet. He spends five minutes every two weeks to process payroll for his staff, compared to a half hour with the old system.

"Our employees love it for the same reasons I do," explained Tooraen. "It's helped our business fully transition to the virtual model. The technology is exactly what we need."

## Results

Lathem's PayClock Online offers key advantages in managing time and attendance:

- Cloud-based, so users can access and edit data and run reports anytime, anywhere with an Internet-connected device
- Hosted by Lathem so there is no software to install or maintain
- Supports multiple locations and users
- Product enhancements and upgrades are available automatically and at no additional cost
- Employees have fast and convenient web-based access to review their time card information
- Exports to popular payroll software, i.e. ADP, Paychex and QuickBooks



## About Lathem

Headquartered in Atlanta, Ga., Lathem is the world's leading provider of durable and affordable time and attendance products for small business. Founded in 1919, Lathem remains a family-owned and operated US manufacturer. More than 400,000 companies worldwide use a Lathem time clock solution every day to help manage their business. Lathem's commitment to high quality manufacturing and customer satisfaction is reflected through its industry leading 6-Point Assurance Program™ that provides customers with unique benefits, including free set-up and installation and time clock system trade-ups. More information about Lathem can be found online at [www.lathem.com](http://www.lathem.com).

## SUCCESS STORY



"PayClock Online's best feature is that we can be mobile and log our hours from wherever we are," said Charles Tooraen, operations manager for NIC Law Enforcement Supply. "This enables our staff to be working with customers, filling orders and making money, rather than spending time on administrative tasks."

