



Specialty retailer Countryside Glass & Mirror achieves crystal clear time and money savings with PayClock® Online.

Overview

Retail service companies typically employ a workforce that is onsite and in the field, with diverse schedules and job responsibilities. Variable schedules and job routines can make keeping up with employee time and attendance difficult.

Countryside Glass & Mirror is a custom glass and mirror business and a family-owned company since 1957. This specialty commercial and residential supplier found themselves needing an employee time and attendance solution that could keep up with challenges of managing their combined in-office and field-based workforce.

Challenge

Office HR manager Kathy Hannas at Countryside Glass & Mirror used to manually calculate time and attendance records using paper time cards. The process was time consuming, prone to errors, and difficult for field-based employees to record their time.

She looked for a time and attendance system that had mobile features and functionality, and discovered Lathem's cloud-based [PayClock® Online](#) as a solution.

Solution

Hannas quickly found that PayClock Online met the needs of her 85-employee workforce. Employees at the main showroom office clock in and out using Lathem's PC600 touchscreen-proximity badge time clock. The fabrication shop employees use a desktop computer to clock in and out; and the field-based installation team uses their mobile phones. Regardless of the method, Hannas sees all entries in real-time, and can manage them within one centralized location with PayClock Online.



PayClock Online
Time & Attendance System for Retail

PayClock Online gives employees the option to clock-in and out with smartphones, PCs, laptops, mobile web devices, and with a variety of Lathem time clocks.

Countryside Glass & Mirror

"It's all seamless. PayClock Online has made my job much easier, and it saves the company money."

– Kathy Hannas
Office HR manager
Countryside Glass & Mirror

Results

PayClock Online's mobile features with GPS tracking on smartphones ensures workers are clocking in and out from the correct work site, providing accurate time records.



“ Our installation team can clock in from the job site, instead of coming to the office and waiting for a job order and truck. That used to waste anywhere from one to three hours each morning, said Hannas. ”

Prior to PayClock Online, the company used manual time cards, which were prone to errors and took hours to manage. Time record mistakes weren't discovered until payroll day. Now they get fixed immediately. On payroll day, Hannas simply runs a report and then issues payroll checks.

Benefits

PayClock Online provides key benefits for Retail businesses in managing employee time and attendance:

- Time & attendance data is available anytime, anywhere on a web-enabled PC, Mac or mobile device.
- Employees can clock in and out from computers, smartphones or Lathem time clocks.
- Track employees as they move from one department or function to another.
- Employees have fast and convenient web-based access to view their time card information.
- Hosted on the web, so no software to install or maintain.
- Supports multiple locations and users, including field-based employees.
- Businesses can pay by the month and only for the employees actively tracking their time.
- Easily integrates with popular payroll software systems like QuickBooks, Paychex, ADP and more.



Headquartered in Atlanta, Georgia, Lathem is the leading provider of durable and affordable timekeeping products for business. Since 1919, Lathem remains a family-owned and operated US manufacturer. More than 1 million organizations worldwide use a Lathem solution every day to help manage their business, including commercial wall clocks, time stamps, mechanical and biometric employee time clocks, and Lathem's PayClock Online time & attendance system.

www.Lathem.com

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